

'Sound of Hope' Chinese Radio Program: Transcript

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Lettie Tan, General Manager, Sound of Hope

Sound of Hope's mission is to help and serve local Chinese communities to help them to assimilate, engage and eventually grow in Australia. We got lots of feedback from our listeners. They told us that they have difficulty in various aspects of their lives.

Helen Su, Sound of Hope listener

I'm a single Mum. I've got a son, he's deaf. He must do something to give back to the Australian community.

Lettie Tan

We came up in our minds 'Why don't we just start a program especially for these people, for new arrivals?' We got in touch with the Department of Human Services and through the Media team we got in touch with Di Hong.

Di Hong Lam, Multicultural Service Officer, Department of Human Services

Nearly 8 or 9 years I've been doing the radio interviews. Vietnamese, Cantonese and Mandarin radio.

Jackie Li, Mandarin language presenter, Sound of Hope

Di Hong plays a very important role because on WeChat, people talk about government policies all around, so we want to eliminate the myths.

Helen Su

Engage Australia is a very good program. I can find out a lot of information I need. My son, he's a young guy. If he goes to University to study, it costs too much. I can't afford it. I found out that Centrelink can help so I feel confident, I feel happy.

Di Hong Lam

I've been promoting digital services, promoting our website and the app. They can use these services instead of coming into an office.

Lettie Tan

It's very helpful among the Chinese community.

Helen Su

Many people, they come from overseas and they don't know what help they can get for their children, their families. But if they find out the government, the department can help, that's great.

Text

Find out more: humanservices.gov.au/multicultural

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