

Gianna Vorrasi MSO Profile – Transcript

[Start of transcript]

My name's Gianna, I'm a Multicultural Service Officer.

I came in 1966 with my family, which was my mother and four siblings.

When we arrived we didn't speak any English so it would've been very, very difficult for my mother raising five children on her own for seven years.

It makes me understand the types of options we need to provide to people.

The way things are today, people are able to be supported to learn English.

Go to Adult Migrant English programmes on arrival, they're able to get income support while they're learning or training, so that's a good thing.

[End of transcript]