

July 2016 update DHSTV Transcript

This month important information for families who are travelling, making it easier to balance your family payments and when you should receive your Carer's Supplement and Child Disability Assistance payments.

G'day I'm Hank Jongen, here to tell you what's happening with the department in July.

This year we've made balancing your family payments easier. You won't need to call us because you'll be able to give us the information we need using one of our self-service options.

Also if you don't need to lodge a tax return and you're registered for a Centrelink online account through myGov all of your income information will be prefilled automatically, the only thing you'll need to do is double check the information and lodge online, another reason not to call us.

Be sure to follow Family Update on Facebook for regular updates about balancing your family payments including what you need to do.

If you and your family are travelling overseas on or after 1 July 2016 it is important that you're aware of new rules that may affect your payments. If you get Family Tax Benefit, child care payments or Double Orphan Pension, new rules mean you can only continue to receive these payments for six weeks while you are temporarily overseas.

If you've already left Australia before 1 July 2016, the current 56 week rules will still apply.

You can use your Centrelink online account through myGov to tell us your travel dates and get tailored information about how travel could affect your payment.

If you get Carer Supplement or Child Disability Assistance Payment, your payment for 2016 is on its way.

We'll pay Carer Supplement and Child Disability Assistance Payment with your regular payment in July if you're eligible. Carer Supplement is up to \$600 for each eligible person in your care. Child Disability Assistance Payment is up to \$1000 for each eligible child in your care.

The best part is you don't need to do anything. The payments happen automatically if you're eligible. You can check if the payment has been issued and check your bank account details on your Centrelink account through myGov or by using the Express Plus Centrelink app.

We're also celebrating NAIDOC week this month and highlighting the achievements of our Indigenous employees... Keep an eye on our social media accounts during this time and, as always, like or follow us and subscribe to our channel to keep up to date.

Thanks for watching, I'll see you next month. Goodbye for now.