

Transcript #DHSTV – May 2016

This month: preparations for the end of financial year, myGov turns three and opportunities with the Indigenous Apprenticeships programme.

G'day I'm Hank Jongen, here to tell you what's happening with the department in May.

Last year we expanded our Indigenous Apprenticeships Programme to recruit for other government departments and this year there are opportunities for full-time work and on-the-job-training for approximately 200 successful candidates across 11 government departments.

We're looking for enthusiastic, motivated Indigenous Australians with an interest in working for the Australian Public Service.

Once applications close this month we'll start the review process. Successful candidates will be invited to complete an online research task and attend an assessment centre. If you've applied, best of luck!

The financial new-year is fast approaching and if you receive family assistance (including Family Tax Benefit and Child Care Benefit) it's time to update your family income estimate.

This is easily done with your Centrelink online account through myGov or the Express Plus app or with your Customer Reference Number and the One Time Access Code we'll send you.

If you have any questions head over to our Family Update Facebook Page or tweet us at FamilyUpdateAU.

MyGov celebrates its third anniversary this month. There's over 9 million Australians now signed up and linked to one or more of the 10 member services available.

They're doing things like accessing their Medicare Tax Statements, Centrelink Payment Summaries, updating their eHealth record, and lodging their tax online.

So far this financial year there have been more than 28 million sign-ins which works out to be an average of over 117 thousand per day.

As part of our commitment to improve, we've recently made some changes to myGov based on your feedback and over the coming months we'll work to fix more of the issues that frustrate you the most.

Thanks for watching, this month on my Facebook and Twitter accounts I'll be highlighting some of the extraordinary work our staff do outside the office for volunteer week so make sure you follow us on social media and subscribe to our channel to keep up to date.

I'll see you next month, Bye for now.