

## **Hank Jongen: Monthly YouTube Video – April 2016**

This month: an update on payments due around ANZAC Day, Celebrating National Youth Week and keeping your study details up to date.

G'day I'm Hank Jongen, General Manager, Department of Human Services here to tell you what's happening with the department in April.

We have special arrangements in place during the public holidays. If you receive a Centrelink payment your payment date may change, and you may need to report early.

As ANZAC Day falls on a Monday this year, our service centres will be closed for the public holiday. During this time you'll still be able to use your myGov online account, Express Plus mobile apps and phone self-service. Visit our website to find out more.

The 8<sup>th</sup> to 17<sup>th</sup> of April is National Youth Week, the largest celebration of Young people in Australia. A joint initiative of the Australian, State, Territory and Local Governments, this year's theme is 'Be the Future'.

National Youth Week is a great opportunity for young people to express ideas and views, act on issues affecting their lives, and get involved with local events.

For more information about National Youth Week events happening near you, use the hashtag #youthweek2016.

As a student there are a number of updates you can complete yourself. You can:

- update the details of your current studies, including study load, contact hours per week and student ID,
- change the end date of your current studies , and
- remove future study details if your plans change.

There are guides on our website that will show you, step by step, how to change your study details online.

Thanks for watching, and as always, be sure to like or follow us on social media and subscribe to our channel to keep up to date.

This month on my Facebook and Twitter accounts I'll be discussing Autism Awareness Month.

I'll see you next month, bye for now.